

## GUIDE

# Obtaining FQHC Funding with Robust Data Collection

Back in the 1960s, an Economic Opportunity Act facilitated the creation of a handful of Neighborhood Health Centers - healthcare centers designated to serve underprivileged neighborhoods and relieve some of the limitations of poverty.

Today, Federally Qualified Health Centers (FQHCs) serve approximately 25 million people annually, working under Section 330 of the Public Health Service Act. FQHCs provide comprehensive primary care to underserved urban and rural communities with limited access to healthcare. They are able to offer services through grants, public and private insurance, self-paying patients and contracts, and treat communities such as migrant workers, the homeless, low-income families - many living below the poverty level, immigrants and refugees, and public housing communities.

FQHCs operate under strict guidelines, as they receive federal funds, and are also able to apply for specific grants based on the needs of the individuals they treat, such as grants from the Department of Agriculture for workers in rural areas or a supplemental grant from the Department of Health and Human Services to provide coordinated HIV treatment.

To be able to apply for additional funding from specific grants, FQHCs rely on good data collection to be able to present statistics on the needs of their patients.

The initial intent at Clearwave to create a software solution for specialty practices, hospitals and health systems was to do away with laborious and inaccurate processes, and information that wasn't validated. Previously, providers who used clipboards and pens required lots of time and human resources to collect the data that fueled their funding. Data collection could be especially difficult for transitional patients, who were either homeless or migrant and had to continually answer questions and provide information, patients who did not speak English as a first language and struggled with forms and patients seeking transgender services who also wished for privacy.

When it comes to patient registration and check-in, Clearwave's functionality works very well for FQHCs with a built-in, robust data collection system. Through standard and customizable questions that can be offered in 13 different languages, FQHCs can use Clearwave to pull typical information such as race, ethnicity, and other identifying information, but also ask questions around occupation, family size, living situation, sexual orientation, gender identity and veteran status.

### FQHC Options

Gender Identity

Agricultural Worker

Agricultural Worker Type

Poverty Level Income Pay Period

Poverty Level Family Size

Homeless

Homeless Type

School Based Health Center

Sexual Orientation

Veteran

Homebound

[Generate Custom Fields](#)

Clearwave's solutions for mobile, tablet and kiosk allow patients to answer questions discretely and in the language of their choice, and provide an abundance of information to advocate for funding for the community's needs.

As a company, Clearwave strives to support diversity - within our company and for our customers and the communities they serve. Our goal is to streamline workflows and optimize revenue streams by providing the clearest, easily accessible insight to our users.

## HEAR FROM A PEER

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See how Greater Lawrence Family Health Center streamlined front and back-office processes leading to 157% increase in payment collections.



SEE THE RESULTS

## ABOUT CLEARWAVE

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Since 2004, Clearwave has provided a streamlined check-in experience for hospitals, health systems, clinics and specialty practices. Our intuitive, easy-to-use electronic process allows patients to check in faster and avoid lines. Check-in times are consistently reduced to three minutes or less, making patients happier and speeding up patient throughput.

System features such as real-time insurance eligibility and upfront payments help practices reduce rejected insurance claims and increase cash flow. In fact, Clearwave increases point-of-service collections up to 65%. Fewer potentially embarrassing patient questions or uncomfortable payment conversations ease the burden of front-desk staff.

We've checked in and verified eligibility for more than 55 million patients in 43 states, and those numbers are growing daily.

To learn more about Clearwave, [request a demo](#), or meet us at [clearwaveinc.com](https://clearwaveinc.com)